

**June 2024**

Dear SolarEdge partner,

Thank you for being a valued customer of SolarEdge.

At SolarEdge we strive to support our customers at all times, following many customer requests we received to make an exception to our inverter warranty conditions and due to a unique business situation in the recent months, we will allow to update the warranty start date for inverters shipped during 2023 and until end of March 2024, and will be installed and connected to the SolarEdge Monitoring Portal\* until end of June 2025 and thus receive the full 12 years from installation.

To check eligibility and update the warranty, please follow the instructions in the link below:

<https://www.solaredge.com/warranty-update>

For any question, please don't hesitate to contact us in the email address below:

[warranty\\_alerts@solaredge.com](mailto:warranty_alerts@solaredge.com)

P.s: Our team will attend next week the Intersolar show in Munich, and we are more than happy to meet you and discuss different means to support your business.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Christophe Spaans", written over a diagonal line.

Christophe Spaans

Country Manager Benelux

\*"Connected to the SolarEdge Monitoring Portal" shall mean the first telemetry transmission date as captured in SolarEdge system.